

# INTERNATIONAL SHIPBOARD EMPLOYMENT FREQUENTLY ASKED QUESTIONS

## What makes cruise ship employment so unique?

Working on a ship means you live and work onboard. This also means it is a 7-day work week with 10+ combined hours per day.

## Is this a full-time job?

Employment on a cruise ship is definitely a full-time position. However, due to the intensity of shipboard work & life, it is on an assignment rotation basis.

## How long is the assignment?

Assignments vary depending on the position and the brand. For most of our fleet, assignment length ranges from between four (4) months through nine (9) months depending on the position.

#### What about time off?

That's the best part. Although you work seven (7) days a week while on assignment, crew members get a bulk time off upon completion of the assignment period. It's like banking your days off and taking it all at once.

# Which ship do I work for?

All crew members are assigned to a position, not necessarily a ship. Although our preference is to return crew back to the same vessel for returning assignments, crew often change vessels based on where the role is needed.

# What if I have personal commitments during my assignment period?

During the interview process, it is important to share any pending personal commitments that could interfere with assignment dates. We can check assignment options that work for both our new hire and the department on board.

# How do I get to the ship?

For most assignments, Norwegian Cruise Line will provide full transportation from your home to the ship and back for the full assignment period. In some locations, we'll even have someone meet you.

#### Do I need travel documents?

Valid passports are needed for all our new crew members. New hires that are not US citizens, US Permanent Residents or Canadian will need to obtain a C1/D Visa.

#### What is a C1/D Visa?

It is a special visa for non-US & Canadian nationals to work onboard a cruise ship. This type of Visa can be obtained at the US Embassy in your respective country.

#### Where would I sleep and what does it look like?

Living space can vary based on the ship and the position. While management level positions will have a single room, non-management roles share their crew cabin with roommate(s). Although the room is small, you will have a comfy bed, a shared TV, personal closet space and full bathroom facilities. You'll have clean sheets and fresh towels, with cleaning supplies available on board and a Crew Shop for personal items.

#### Is there a place to relax?

Yes. There is a common room where our employees can gather to play games, share experiences and even to watch a movie. Most ships have a Crew Internet Cafe for our crew to check in with what's going on back at home, plus crew internet and phone plans.

### Can you drink alcohol on board?

When crew are not scheduled to work and are off duty, responsible drinking is permitted. Norwegian Cruise Line has a zero-tolerance policy and alcohol limitations for certain positions. Crew are responsible for being on time for working shifts. Reporting to work under the influence in any way is cause for immediate termination.

## Can I bring a friend, family or a pet?

Space onboard is very limited. Any employment offer is for the employee only.

# What should I pack?

We recommend that you pack for a 1-week trip. We'll set you up with the proper uniforms so you need off-duty clothing. There are times when you may be called on to participate in a formal event, so one dressy outfit is worth packing. There are shops onboard that our employees can shop from, at a discounted rate. And some of the best bargains can be found at some of the ports you'll visit.

#### What about Medical care?

While you're onboard, officers and crew can utilize the onboard Medical Clinic for any necessary medical care. For any serious issues, the medical center on board will arrange care at a local facility ashore.

# Can I use the guest pool and the gym?

Guest facilities are for guests only. Officers and crew are provided with crew-area facilities, such as a well-equipped gym onboard for you to maintain personal wellness. Due to space limitations, there is no crew pool but many itineraries offer ports of call with some of the most beautiful beaches and resorts that you can visit if you're off duty and spending time ashore.

#### What's the chain of command?

The ultimate final word is the Captain, Master of the vessel. There is a clear chain of command that should be followed to seek advice, assistance, resolutions, etc.

#### What happens at the end of my assignment?

Each assignment concludes with a performance review. Based on the evaluation, you will be asked to return. In some cases, we can even provide a return assignment before you even leave the ship.

#### Is there a difference between brands?

Yes, our U.S. Flagged ships and International Fleet have some differences in terms of employment conditions and requirements. At the time of hire, you will receive details regarding terms and conditions for the brand you are being assigned.

## What about paying taxes?

U.S. crew members assigned to an international ship will have federal taxes withheld. If you are assigned to an international ship, it will be your responsibility to report income earned when you return to your respective country.